Bounce Back From Data Loss With CrashPlan Self-Service Recovery

We've all been there. You're working on a file for hours. It's almost perfect. Then, your computer crashes, and you're left panicking. Or, you discover your coworker unknowingly deleted a critical file off the shared drive. Even the most diligent employees make mistakes. Files get deleted. Computers crash. OS upgrades go wrong.

In most cases, your only option is to start all over – losing hours of productivity on rework. You might reach out to IT with a prayer that they can find an older version in a backup. But even this best-case scenario has big costs; specifically in terms of productivity. It might take IT hours to manually dig through extensive backup histories. Dealing with several of these one-off data recovery requests every month pulls them away from other tasks, creating IT bottlenecks in a world where every business is tech-driven. While you might be able to avoid the rework this way, you're still left waiting — hours or even days — to get back to where you left off.

There's A Better Way...

There's a simple way to deal with these "oh no!" moments — restoring a lost file to get you back to work quickly, without sapping time and attention from your IT team. CrashPlan's self-service recovery functionality makes it fast and easy for employees to recover data on their own — without IT assistance. Employees remain productive, and IT isn't bogged down by panicked requests.

Self-Service Restore: Simple, Fast, and Secure

With CrashPlan, employees can recover a single file, or (if necessary) all of their lost data on their own. This could include:

- Files the employee was actively working on at the time of data loss, or
- Older versions of the file in the event of data corruption

The simple app and intuitive interface allow users to see and recover the file to the exact location and condition it was in before the loss or corruption occurred. Instead of sifting through an enormous list of files, users can find what they need quickly with easy search functionality that includes file parameters:

- File Type
- File Name
- File Size
- Modification Date

Permissions are easy to set, so users see only the files relevant to them – from a single endpoint to a group or entire organizational system, and remote monitoring makes it easy for IT to keep an eye on file restores and step in to lend assistance if a user needs support.

Key Benefits of Self Service Restore

- Allow IT to divert time and resources to more strategic projects
- End Users can maintain productivity while files are restored
- IT Teams can remotely monitor the data restoration process
- Multiple versions are saved to restore prior to data corruption
- Employees are empowered to restore data on their own

Comprehensive Backup Is Just That – It Backs Up Everything You Need

Mistakes and tech failures happen when you least expect them. So, CrashPlan automatically saves a new file version every 15 minutes if anything has changed, so users can restore any file to the most recent version and not lose valuable time or work. This comprehensive backup is especially helpful in the event of physical loss or data corruption. With CrashPlan, every file can be easily and swiftly restored from any specific point in time.

See CrashPlan In Action: Protect Your Files Today

CrashPlan delivers peace of mind that translates into real business value. But don't take our word for it. **Get started with CrashPlan** and see just how simple it is to protect productivity and secure your organizational data.

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CrashPlan® provides peace of mind through secure, scalable, and straightforward endpoint data backup. We help organizations recover from any worst-case scenario, whether it is a disaster, simple human error, a stolen laptop, ransomware or an as-of-yet undiscovered calamity. We continue to innovate as the landscape of work evolves, which makes CrashPlan foundational to organizations' data security. What starts as endpoint backup and recovery becomes a solution for ransomware recovery, breaches, migrations, and legal holds.

Our data-protection solution is a product of Code42, an industry leader protecting the critical data of more than 50,000 world-class organizations, including the largest global brands. For more information, visit **crashplan.com**.